CITIZEN'S CHARTER
JAMMU AND KASHMIR CONTROL COMMITTEE

S. No.	SERVICE	MODEL / TIME LINE
1)	Online **Consent to Establish** (CTE) and **Consent to Operate** (CTO).	Consent to Establish and Consent to Operate is provided to the Entrepreneurs, Health Care Facilities and Project Proponents for industrial units in online mode on JKPCC online portal ***www.jkocmms.nic.in*** **Timeline:** This service is covered under **Public Services Guarantee Act** with a maximum delivery time of **120 days**
2)	**Authorization** to Hazardous Waste generating, processing and recycling units.	Authorization is granted to Hazardous Waste generating, processing and recycling units under **HOWM Rules 2016** in online mode on JKPCC online portal ***www.jkocmms.nic.in***. **Timeline:** Maximum delivery time is **60 days**
3)	**Authorization** to Health Care Facilities (**HCFs**) and Common Bio-Medical Waste Treatment Facilities (**CBMWTFs**).	Authorization is granted to Health Care Facilities (**HCFs**) and Common Bio-Medical Waste Treatment Facilities (**CBMWTFs**) under Bio-medical Waste Rules 2016 in online mode on JKPCC online portal ***www.jkocmms.nic.in*** **Timeline:** Maximum delivery time is **90 days**
4)	**Registration** of Plastic manufacturing, processing and recycling units.	Registration is granted to Plastic manufacturing, processing and recycling units under Plastic Waste Management Rules 2016 in online mode on JKPCC online portal ***www.jkocmms.nic.in*** **Timeline:** Maximum delivery time is **90 days**
5)	**Auto-renewal** of Consent to Establish and operate of Green Category units.	Auto-renewal of Consent to Establish and operate of Green Category units shall be granted based on self-certification except units generating hazardous waste/e-waste and requiring registration under plastic waste rules in online mode on JKPCC online portal ***www.jkocmms.nic.in*** **Timeline:** This service is covered under **Public Services Guarantee Act** with a maximum delivery time of **120 days**
6)	**Monitoring** of Water quality of water bodies and ground water of J&K	The water quality of water bodies across **115 locations** in J&K is being regularly monitored by JKPCC on fortnightly, monthly and half yearly basis and the data is made available on JKPCB website (**www.jkspcb.nic.in**)
7)	**Monitoring** of Ambient Air Quality data of J&K	The ambient air quality is being monitored by JKPCC across **31 locations** in J&K (**16 in Jammu** and **15 in Kashmir**) and the data is submitted to CPCB through EAQDES (Environmental Air Quality Data Entry System)
8)	Providing Real Time Air Quality Data of Srinagar City	JKPCC monitors and provides real time Air Quality data of **Srinagar City** through the Continuous Ambient Air Quality Monitoring station (**CAAQMS**) at Rajbagh, Srinagar. Real time data is uploaded on CPCB server for wider public access @ *https://app.cpcbccr.com/AQI_India/.* The data is also available on Mobile application : **JKAIR**
9)	**Monitoring** and **Identification** of Polluted River Stretches.	**Nine (09) polluted stretches** of different rivers in Jammu and Kashmir include **five** (**05**) in the Jammu region and **four** (**04**) in the Kashmir region. On the basis of monitoring and water quality analysis, the data is submitted to CPCB through EWQDES (Environmental Water Quality Data Entry System)
10)	**Public Hearings** for Environmental Clearance.	**Public Hearings** conducted by JKPCC on behalf of Project Proponents for projects which require Public Hearings for **Environmental Clearance** under EIA notification of 2006 on case to case basis. **Time line: 45 days**
11)	**Public Awareness**	JKPCC carries regular public and mass awareness programmes like '**Save Tawi Campaign**' as well as workshops and seminars/webinars on C&D Waste Management, Municipal Waste disposal, Bio-medical Waste Management, E - waste disposal etc. on regular basis.
12)	**Trainings**	JK PCC organizes various training programmes for staff and different enforcement and stakeholder departments /agencies throughout the year on various pollution related issues.